

Quality Management

ISO 9001:2000 Certification

- Establishes universally accepted requirements for quality management that have been adopted and sanctioned by standard bodies in most industrialized nations.
- Proof of a technically sound quality system and a foundation for expanded quality practice to which principles of total quality management are applied.
- Management system that achieves its quality objectives and a structure to help it continually improve the management system through corrective and preventative actions and training.
- Bi-annual surveillance audits performed by independent third party assure maintenance of system requirements to continue certification.

STMC Certification

- Judges quality and product improvements through standardized, unbiased testing conducted in a scientific manner.
- A method to prove our cartridges perform the way we say, and that the yield and quality meet or exceed that of the OEM

Quality Statistics since implementing ISO certification

